

# SCHLAGE®

## Warranties

### PRODUCT WARRANTIES— COMMERCIAL APPLICATIONS

**Limited Warranty** Schlage Lock Company (the “Company”) warrants to the original purchaser the products manufactured by it (the “Product”) to be free of defects in material and workmanship. Provided: (i) The Company has been notified within one year of purchase date and been given the opportunity of inspection by return of any alleged defective Product to the Company, or its authorized distributor, at the address specified herein, free and clear of all liens and encumbrances, transportation prepaid, accompanied by the statement of defects and proof of purchase; and (ii) the Product has not been modified, abused, misused or improperly installed, maintained and/or repaired during such period; and (iii) Such defect has not been caused by corrosion or ordinary wear and tear.

EXCEPTION: The Company will not warrant ANSI A156.2 Grade 2 key-in-lever Product (AL and S-Series) installed on educational facilities.

**D-Series Vandlgard™ 5-Year Mechanical Warranty** Same as Limited Warranty, except the D-Series Vandlgard™ functions are warranted to be free from defects in material and workmanship for a period of five (5) years from the date of purchase.

### PRODUCT WARRANTIES—RESIDENTIAL APPLICATIONS

**Lifetime Mechanical Warranty** Schlage Lock Company (“Schlage”) extends a Full Lifetime Mechanical warranty to the original user (“User”) of Schlage products (“Products”) against defects in material and workmanship as long as the User occupies the residential premises upon which the Product was originally installed.

This warranty DOES NOT COVER: (i) product finish, (ii) abused or misused Products, or (iii) Products used in commercial applications. Upon return of a defective Product to Schlage, Schlage shall either replace the Product or refund the purchase price in exchange for the Product.

**10-Year Durable Finish Warranty** Schlage Lock Company (“Schlage”) extends a full 10-year warranty to the original user (“User”) of Schlage’s 10-Year Durable Finish (“Product”) in brass and chrome finishes against tarnishing as long as the User occupies the residential premises upon which the Product was originally installed.

This warranty DOES NOT COVER: (i) scratches or abrasions, (ii) abused or misused Products, or (iii) Products used in commercial applications. Upon return of a defective Product to Schlage, Schlage shall either replace the Product or refund the purchase price in exchange for the Product.

### PRODUCT WARRANTIES, ADDITIONAL TERMS AND CONDITIONS—COMMERCIAL AND RESIDENTIAL APPLICATIONS

THE COMPANY MAKES NO OTHER WARRANTY, AND ALL IMPLIED WARRANTIES INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED TO THE DURATION OF THE EXPRESSED WARRANTY PERIOD AS SET FORTH ABOVE.

THE COMPANY’S MAXIMUM LIABILITY HEREUNDER IS LIMITED TO THE PURCHASE PRICE OF THE PRODUCT. IN NO EVENT SHALL THE COMPANY BE LIABLE FOR ANY CONSEQUENTIAL, INDIRECT, INCIDENTAL OR SPECIAL DAMAGES OF ANY NATURE ARISING FROM THE SALE OR USE OF THIS PRODUCT, WHETHER IN CONTRACT, TORT, STRICT LIABILITY OR OTHERWISE.

Note: Should the Product be considered a consumer product as may be covered by the Magnusson Moss Federal Warranty Act, please be advised that: (1) Some states do not allow limitations on incidental consequential damages or how long as implied warranty lasts so that the above limitations may not fully apply; (2) This warranty gives specific legal rights and a buyer may also have other rights which may vary from state to state. For warranty service and shipping instructions, contact the Schlage Lock Company:

**Customer Service Department**  
**Hardware**  
2000 Sierra Point Parkway  
Brisbane, CA 94005-1850  
(800) 847-1864  
Fax (650) 616-6040

**Ingersoll-Rand Architectural**  
**Hardware**  
1076 Lakeshore Road East  
Mississauga, Ontario L5E 1E4  
(905) 278-6128  
Fax (905) 278-1413

The Schlage Lock Company reserves the right to make changes in designs and specifications or to make additions or improvements on its products without notice and without incurring any obligation to incorporate them on products previously manufactured. The Schlage Lock Company is not responsible for any modification, addition or alternation to our products by others.