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Limited Warranty
 Abbreviated Version 2

Limited Warranty

These General Terms and Conditions ("Agreement") are applicable to your purchase of AWID's product (the "Product") and/or services ("Services") and support ("Support") provided to you by AWID. By accepting delivery of the Product and/or Services and Support, you accept and are bound to the Terms and Conditions of this Agreement.

AWID warrants each Product listed below to be free from defects in materials and assembly in the course of normal use, having been installed and used in accordance with AWID instructions and have not been abused, modified or tampered with. Defective Product which is under warranty must be returned to AWID in the manner described in Section III(B) of the AWID unabridged Worldwide Sales Policy in order for the Product to be repaired or replaced, or credit given to Customer, as provided in Section II(B) of the unabridged AWID Worldwide Sales Policy. The warranty period commences with the date of shipment to the original Customer and extends for the warranty period indicated in Exhibit A.

Return Policy

AWID may give Customer, at AWID's sole discretion, a credit equal to the purchase price, minus a twenty percent (20%) restocking charge, for all AWID approved returns of unused Standard Products. Standard Products may only be returned for credit within one (1) year from the purchase date from AWID. The Standard Product must be new and in complete original factory packaging. Credit will not be issued for damaged, shop worn or previously installed Standard Products, or for Standard Products which have missing parts or which have defaced or damaged packaging. Freight to AWID's facility will be at Customer's expense. Prox™ Credentials Programmed can not be reprogrammed. **No Custom Products (including, without limitation, custom cards, tags, keys, and transponders) can be returned to AWID for credit for any reason other than for a warranted Product defect.**

Warranty Exclusions

- Ancillary equipment not furnished by AWID which is attached to or used in conjunction with a Product.
- A product which is used with any ancillary equipment that is not furnished by AWID.
- Cards/credentials which are processed or modified by third parties after sale by AWID.
- Damage resulting from Customer's improper testing, tampering, operation, installation, maintenance, modification, alteration, or adjustment.
- Defects or damage from misuse, accident or neglect.
- Defects or damage resulting from use of the Product in other than its normal and customary manner.
- Defects or damage due to lightning or other electrical discharge.
- Defects or damage due to continuous or excessive bending of cards/credentials.
- Product that is disassembled or repaired or tampered with in such a manner as to adversely affect performance or prevent adequate inspection and testing to verify any warranty claim.

RFID READERS			
Base No.	Product Family	Warranty Std. Product	Warranty Custom
SR-2400	Special Range Reader	Lifetime*	1 year
SP-6820	Sentinel-Prox Reader	Lifetime*	1 year
KP-6840	Key Pad Reader	Lifetime*	1 year
MM-6800	Mullion Mount Reader	Lifetime*	1 year
MR-1824	Medium Range Reader	Lifetime*	1 year
LR-911/2000	Long Range	2 Years	1 year
MPR-1510	Multi-Protocol RFID	1 year	6 months
MPR-3014	Multi-Protocol RFID	1 year	6 months
MPR-2010	Multi-Protocol RFID	1 year	6 months
MPR-1710	Multi-Protocol RFID	1 year	6 months
MPR-1712	Multi-Protocol RFID	1 year	6 months
UA-612	UHF Reader, companion to LR-2000	1 year	n/a

CREDENTIALS			
Base No.	Product Family	Warranty Std. Product	Warranty Custom
CS	ClamShell	Lifetime*	90 days
GR	Graphic Card	Lifetime*	90 days
GRMAG	Graphic Magnetic	Lifetime*	90 days
PW	Prox-Wafer	Lifetime*	90 days
MT, WS	LR-911	2 years*	90 days
KT	Key Tag	Lifetime*	90 days
HT,MT,VT,RV,GR,CS,WS	LR-2000	2 years*	90 days

THIS WARRANTY SETS FORTH THE FULL EXTENT OF AWID'S WARRANTY RESPONSIBILITY. REPAIR, REPLACEMENT, OR CREDIT IN THE AMOUNT OF THE PURCHASE PRICE PAID FOR THE APPLICABLE DEFECTIVE PRODUCT, AT AWID'S SOLE DISCRETION AS INDICATED ABOVE, IS THE EXCLUSIVE REMEDY. THIS WARRANTY IS PROVIDED IN LIEU OF ALL OTHER EXPRESS OR IMPLIED WARRANTIES. ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE SPECIFICALLY EXCLUDED. IN NO EVENT WILL AWID BE LIABLE FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT, FOR ANY LOSS OF USE, LOSS OF TIME, INCONVENIENCE, COMMERCIAL LOSS, LOST PROFITS OR SAVINGS, OR OTHER INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE INSTALLATION, USE, OR INABILITY TO USE SUCH PRODUCT, TO THE FULLEST EXTENT THAT ANY SUCH LOSS OR DAMAGE MAY BE DISCLAIMED BY LAW. AWID WILL NOT BE RESPONSIBLE OR LIABLE FOR ANY DAMAGE OR LOSS RESULTING FROM THE OPERATION OR PERFORMANCE OF ANY THIRD PARTY PRODUCT OR ANY SYSTEMS IN WHICH AN AWID PRODUCT IS INCORPORATED.

If you have any questions concerning this warranty statement, please refer to the unabridged AWID Worldwide Sales Policy at www.awid.com or call 1-408-825-1100 for a copy.