

# **MARKS Warranty Policy**

## **Marks USA Antimicrobial finish**

Peace of mind for your hardware application when protected against GERMS and MOLD using Stericoat AM. Marks USA antimicrobial finish is recommended for hospitals, assisted living facilities, schools and childcare facilities. **Use Code - AM**

**Lifetime Mechanical Limited Warranty:** MARKS USA warrants that its products are free from defects in materials and workmanship. This warranty is limited to the lifetime of the door on which our lock is installed. In the event our product does not conform to this warranty, MARKS USA will repair or replace the product free of charge. This warranty does not cover defects or damage arising from improper installation, lack of or improper maintenance, improper storage, shipping and handling, ordinary wear and tear, misuse, abuse, accident, unauthorized service, or use with unauthorized non-MARKS products or parts. We reserve the right to make changes in materials, components or manufacturing methods. Liability under all warranties expressed or implied is limited to replacement of the defective goods. This warranty does not cover nor provide for the reimbursement or payment of incidental or consequential damages. Additionally, the company will not warrant ANSI A156.2 Grade 2 lever product installed in

educational facilities and student housing.

**2 Year Electronic Limited Warranty:** MARKS USA warrants to the original purchaser that its products are free from defects in materials and workmanship so long as they occupy the premises.

In the event our product does not conform to this warranty, MARKS USA will repair or replace the product free of charge at its sole discretion. This warranty does not cover defects or damage arising from improper installation, lack of or improper maintenance, improper storage, shipping and handling, improper application or specification, ordinary wear and tear, misuse, abuse, accident, improper voltage, unauthorized service, or use with unauthorized non-MARKS products or parts. We reserve the right to make changes in materials, components or manufacturing methods. Liability under all warranties expressed or implied is limited to replacement of the defective goods. This warranty does not cover nor provide for the reimbursement or payment of incidental or consequential damages or any shipping charges related to exercising of this warranty.

**Lifetime Finish Limited Warranty:** MARKS USA finishes with the suffix "E" indicate finishes which have a "PVD" coating. Locksets with the "3E" finish will be warranted to the original user against tarnishing as long as the user occupies the residential premises upon which the lockset was originally installed. Locksets with this finish, used in commercial applications will be limited to two years. This warranty does not cover scratches, abrasion, abused or misused products. Upon return of a defective product to Marks USA, we will, at our sole discretion, either replace the product or refund the purchase price in exchange for the product. Due to climatic conditions, chemical or abrasive actions, other finishes are excluded from this warranty. This warranty does not cover nor provide for the reimbursement or payment of incidental or consequential damages arising from the sale of the product.