

## Marshall Best Warranty Policy

**Limited Product Warranties** – Effective as of August 1, 2011, this statement replaces on a going-forward basis all previous statements regarding any warranties related to the following products and confirms the limited warranty on the following products (each a “Product” and collectively, the “Products”) with the warranty periods described hereafter: **MBS Mortise Locks carry a Limited Lifetime Warranty. MBS G1 Exits and Closers carry a Ten (10) Year Limited Warranty. MBSMB1A G1 Cylindrical Locks carry a Seven (7) Year Limited Warranty. MBSMB2A G2 Cylindrical Locks and MBS I/C Cores carry a Five (5) Year Limited Warranty. MBS Padlocks, MBS Tubular Deadbolts, MBS G2 Exit Devices, MBS G2 Closers, MBS Cylinders and MBS Keys carry a Three (3) Year Limited Warranty. MBS Electrified Mortise and Cylindrical, and MBS G1 Electrified Exit Devices carry a One (1) Year Limited Warranty.** Marshall Best Security Corporation warrants that all Products sold under its trade name “Marshall Best Security” are free from mechanical defects for the period stated above from the date of purchase. If a mechanical defect occurs, Marshall Best Security Corporation will repair or replace the Product free of charge, provided said products are returned to Marshall Best Security at the address above accompanied by proof of purchase with date and a written notice which includes your name, address, telephone number, email address, item No. and a brief description of the defect. This warranty does not cover Products with defects or damage caused by improper installation, maintenance or storage, shipping and handling, ordinary wear and tear, misuse, abuse, accident, unauthorized service done by others, or consequential damages. EXCEPT AS OTHERWISE STATED HEREIN, MARSHALL BEST SECURITY CORPORATION DISCLAIMS ANY AND ALL EXPRESS AND IMPLIED WARRANTIES IN ANY WAY RELATING TO THE PRODUCTS SOLD HEREUNDER TO THE FULL EXTENT PERMITTED BY LAW, WHETHER BASED ON BREACH OF WARRANTY, NEGLIGENCE, STRICT LIABILITY OR OTHERWISE, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. THE LIMITED WARRANTY PROVIDED BY MARSHALL BEST SECURITY CORPORATION IS THE SOLE AVAILABLE REMEDY AND MARSHALL BEST SECURITY CORPORATION SHALL NOT BE LIABLE FOR DAMAGES, WHETHER DIRECT, INDIRECT, INCIDENTAL, CONSEQUENTIAL, EXEMPLARY, OR OTHERWISE, INCLUDING LOST REVENUES AND LOST PROFITS, ARISING OUT OF ANY THEORY OF RECOVERY, INCLUDING STATUTORY, CONTRACT, TORT (INCLUDING NEGLIGENCE), OR OTHERWISE, INCURRED BY END-USERS IN CONNECTION WITH THE PRODUCTS. ADDITIONALLY, MARSHALL BEST SECURITY CORPORATION DOES NOT REPRESENT OR WARRANT THAT THE PRODUCTS COMPLY OR WILL COMPLY WITH ANY PARTICULAR FEDERAL, STATE OR LOCAL STATUTES, REGULATIONS OR REQUIREMENTS OF ANY TYPE, INCLUDING BUT NOT LIMITED TO ANY SAFETY REQUIREMENTS OR ANY VOLUNTARY INDUSTRY STANDARDS. Notwithstanding the term of any limited or implied warranty, or in the event that any limited warranty fails of its essential purpose, in no event will Marshall Best Security Corporation’s entire liability exceed the purchase price of the Product. Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above exclusion or limitations may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.