# Product Warranties and Distribution Policy TERMS & CONDITIONS

# **Product Warranties—Commercial Applications**

## **Limited Warranty**

Schlage Lock Company (the "Company") warrants to the original user of the products manufactured by the Company (the "Product") that the Products will be free from defects in material and workmanship. Provided: (i) The Company has been notified within three years of purchase date and been given the opportunity of inspection by return of any alleged defective Product to the Company, or its authorized distributor, at the address specified herein, free and clear of all liens and encumbrances, transportation prepaid, accompanied by the statement of defects and proof of purchase; (ii) the Product has not been modified, abused, misused or improperly installed, maintained and/or repaired during such period; and (iii) such defect has not been caused by corrosion wear and tear. The company's sole obligation under this warranty is to replace the product.

EXCEPTION: The Company will not warrant ANSI A156.2 Grade 2 key-in-lever Product installed in educational facilities.

# **Product Warranties—Residential Applications**

## Lifetime Mechanical Warranty

The Company extends a Full Lifetime Mechanical warranty to the original user ("User") of Products against defects in material and workmanship as long as the User occupies the residential premises upon which the Product was originally installed. Upon return of a defective Product to the Company, the Company shall either replace the Product or refund the purchase price in exchange for the Product.

This warranty DOES NOT COVER: (i) Product finish, (ii) abused or misused Products, or (iii) Products used in commercial applications.

#### **Finish Warranties**

The following finish warranties DO NOT COVER: (i) scratches or abrasions, (ii) abused or misused Products, or (iii) Products used in commercial applications except residential multi-family. Upon return of defective Product to the Company, the Company shall either replace the Product or refund the purchase price in exchange for the Product.

# 10-Year Durable Finish Warranty (605, 609 and 626 Finishes)

The Company extends a Full 10-Year warranty to the original User of a 10-Year Durable Finish ("Product") in brass and chrome finishes against tarnishing as long as the User occupies the residential premises upon which the Product was originally installed.

### Ultima™ Lifetime Anti-Tarnish Finish Warranty (505 Finish)

The Company extends a Full Lifetime warranty to the original User of ULTIMA<sup>TM</sup> Finish ("Product") against tarnishing as long as the User occupies the residential premises upon which the Product was originally installed.

## Artisan Series Lifetime Finishes Warranty (613, 619, 620, and 625 Finishes)

The Company extends a Full Lifetime warranty to the original User of Artisan Series Lifetime Finish ("Product") against tarnishing as long as the User occupies the residential premises upon which the Product was originally installed. Oil-Rubbed Bronze (613) finish is designed to improve over time and change in appearance, creating a living finish through daily use.

# Product Warranties, Additional Terms & Conditions - Commercial and Residential Applications

NO OTHER WARRANTIES, EXPRESS OR IMPLIED ARE MADE WITH RESPECT TO THE PRODUCTS INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THE COMPANY DOES NOT AUTHORIZE ANY PERSON TO CREATE FOR IT ANY OBLIGATION OR LIABILITY IN CONNECTION WITH THE PRODUCTS.

THE COMPANY'S MAXIMUM LIABILITY HEREUNDER IS LIMITED TO THE PURCHASE PRICE OF THE PRODUCT, IN NO EVENT SHALL THE COMPANY BE LIABLE FOR ANY CONSEQUENTIAL, INDIRECT, INCIDENTAL OR SPECIAL DAMAGES OF ANY NATURE ARISING FROM THE SALE OR USE OF THIS PRODUCT, WHETHER IN CONTRACT, TORT, STRICT LIABILITY OR OTHERWISE.



