

Limited Warranty

ARROW LOCK® warrants that its products sold under the “ARROW LOCK” trade name in the United States of America are free from defects in workmanship and materials under normal use and service.

This warranty does not cover defects or damage arising from improper installation, lack of or improper maintenance, improper storage, shipping and handling, corrosion, erosion, ordinary wear and tear, misuse, abuse, accident, unauthorized service, or use with unauthorized non-ARROW LOCK products or parts.

This warranty is void if any modification is made to the warranty product, regardless of whether the modification causes or contributes to the alleged defect. All modifications are made at the risk of the party making the modification.

The only liability of ARROW LOCK®, in tort or contract whether under this warranty or otherwise, shall be limited to the repair or replacement of any product or component part which shall prove defective as covered by this warranty, within the stated time period listed below, after delivery to the original purchaser.

10 Years

- 5016N Series
- 900N Series
- DC 300 Series
- DC 500 Series
- HK Series
- MLX Series
- QL Series
- ED900 Series

5 Years

- 3000 & 4000 Series
- 500 & 600 Series
- AM & BM Series
- CK & CL Series
- GL Series
- RK & RL Series
- RLX Series

3 Years

- ML Series
- Q Series
- S1150 & S1250 Series
- V1 Series

2 Years

- 7800 & 7900 Series

V2 & V3 Series

- 1 year electronics
- Lifetime mechanical & finish for residential use
- 3 years mechanical & finish for commercial use

1 Year

- 7700 Series
- All other ARROW LOCK products