General Warranty

Burns Manufacturing warranties all products to be free from workmanship or material defects, when properly installed and under normal use, for a period of one year from the date of invoice. ANSI/BHMA standards for materials and finishes are met when products are shipped. However we do not warrant the finish for brass or bronze products because environmental conditions that are beyond our control may cause a deterioration of the clear coat.

All implied warranties, including but not limited to the warranties of merchantability and fitness for a particular purpose are excluded. The sole liability of Burns Manufacturing is limited to the repair or replacement of any product or component part that proves to be defective.

In the event of a failure within the warranty period, purchaser shall request a Return Goods Authorization number from the Manufacturer and return the product freight prepaid. Upon inspection, we will repair or replace the product and return to the purchaser.