

Medeco Warranty

Medeco® warrants to the original purchaser of a Medeco® branded lock, lock cylinder, or electromechanical door hardware product (referred to collectively as “Product”) to be free of defects in material and/or workmanship for a period of two (2) years from the date of original purchase for use. This Warranty may also apply to other specific products. For additional Warranty information or Warranty claim service contact Medeco® Customer Service at (800) 839-3157 or in Canada (888) 633-3264.

In the event of a defect in material or workmanship during the Warranty period, Medeco® will repair or replace (at its option) the Product under the conditions of this Warranty, this action being the sole remedy available to the purchaser under this express limited Warranty.

Limitations, Exclusions and other Rights:

- a. Medeco® disclaims liability for implied warranties including but not limited to those of merchantability or fitness for any particular purpose.
- b. Medeco® disclaims liability for indirect, incidental or consequential damage at any time.
- c. Medeco® warrants that Maxum deadbolt products are free from defects in materials and workmanship for the life of the product. This warranty does not cover defects or damage arising from improper installation, lack of or improper maintenance, ordinary wear and tear, misuse, abuse, or accident.
- d. This Warranty gives specific legal rights and a buyer may also have other rights that may vary from state to state. Some states do not allow limitations on indirect, incidental, and consequential damages or implied warranties so that the above limitations may not fully apply.
- e. Medeco® keyblanks are made from a special nickel silver alloy. Medeco warrants its mechanical keys against defects in workmanship or breakage for the life of the Product. Bitted Medeco® keys must be precisely cut to exact angles and depths, and require special duplication. This Warranty shall be void and Medeco® disclaims liability of any kind in the event any key other than a genuine Medeco key has been used with the Product or that the key has been cut on any machine other than a Medeco® or Medeco®-approved key cutting machine.
- f. Medeco® shall not be held responsible for damage arising from, in its sole judgment, improper installation, failure to provide normal maintenance, extreme environmental conditions, use rates in excess of the industry standards defined for the type of product, use of incompatible parts or products not made or authorized by Medeco®, or application of force not resulting from normal use.
- g. Unless otherwise specified by separate warranty, finishes are warranted for a period of two (2) years following purchase for use. This finish Warranty shall be considered void after installation if, in the sole judgment of Medeco®, the damage to the finish is the direct result of extreme climatic conditions, chemical or abrasive actions.