



LIMITED PRODUCT WARRANTY

All RBH Access Technologies Inc.(RBH) manufactured products are warranted to the original buyer to be free from defects in material and workmanship for the time period as set forth in APPENDIX A . This Limited Warranty applies to products purchased and installed in the Continental United States of America. This Limited Warranty does not apply if accident, abuse, misuse, misapplication, modification, negligence or an Act of God has damaged the product.

NO WARRANTIES, EXPRESS OR IMPLIED, EXTEND BEYOND THE TERMS OF THIS CONTRACT. THE GOODS SOLD ARE WITHOUT ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL RBH AND/OR ANY ONE OF RBH'S AFFILIATES AND/OR RBH'S SUBSIDIARIES BE HELD RESPONSIBLE OR LIABLE FOR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES INCURRED BY THE BUYER OR ANY THIRD PARTY ARISING OUT OF THE USE OR INABILITY TO USE THE PRODUCT, OR RESULTING FROM ANY BREACH OF WARRANTY, OR UNDER ANY OTHER LEGAL THEORY, EVEN IF RBH AND/OR RBH AFFILIATES AND/OR RBH SUBSIDIARIES HAVE BEEN ADVISED OR MAY OTHERWISE HAVE REASON TO KNOW THE POSSIBILITIES OF SUCH DAMAGES.

RBH and/or RBH affiliates and/or RBH subsidiaries maximum liability under any circumstance shall be limited to the actual price of the product. Some States do not allow the exclusion or limitation of implied warranties or liability for incidental or consequential damages. No RBH - and/or RBH affiliate - and/or RBH subsidiary agent, employee, or representative is authorized to make any modification, extension, or addition to this warranty.

No affirmation or representation concerning the goods sold under this contract shall be valid unless stated in RBH current sales literature or expressed in writing in this contract. Additionally, RBH reserves the right to improve, modify, or enhance the specifications or composition of the product, without further notice, if it is necessary or advisable in the judgment of RBH.

This Limited Warranty applies to products purchased and installed in the Continental United States of America. The procedure for obtaining service outside the United States may vary.

For third party products supplied by RBH the product is warranted as per the respective warranty statement set by the original supplier and the warranty is subject to the original suppliers' discretion. A limited summary of third party original suppliers are listed in APPENDIX B

For any warranty claim, dated proof of purchase must be made available to RBH. In addition the product must not have been disassembled or modified without prior written authorization by RBH. Proof of purchase may be in any one of the following forms:

- The dated RBH invoice or purchase receipt, or
- The dated RBH invoice or purchase receipt showing the product exchanged under warranty
- The dated invoice or purchase receipt of an authorized RBH distributor (not valid for products installed outside the Continental United States of America)

RBH will repair or replace the defective product free of charge, providing that RBH is notified of the product defect within the warranty period for your product, and provided that RBH, through inspection, establishes the existence of such a defect and that it is covered by the Limited Warranty.

RBH covers both parts and labor necessary to repair the product, and return shipment to the customer via an RBH-selected non-expedited surface freight within the Continental Unites States of America.

RBH will, at its option, use new and/or reconditioned parts in performing warranty repair and building replacement products. RBH reserves the right to use parts or products of original or improved design in the repair or replacement. If RBH repairs or replaces a product, its warranty continues for the remaining portion of the original Warranty Period or 90 days from the date of the return shipment to the customer, whichever is greater. All replaced products and all parts removed from repaired products become the property of RBH.

APPENDIX A:

Limited Warranty Periods for RBH manufactured products

SOFTWARE

- Integra32™ and related Integra32™ software modules: 1 year from date of purchase
- AxiomV™ and related AxiomV™ software modules: 1 year from date of purchase

HARDWARE: CONTROLLERS

- IRC-2000™ series of Integrated Reader Controllers: 2 years from date of purchase
- URC-2000™ series of Universal Reader Controllers: 2 years from date of purchase
- UNC-500 series of Universal Network Controllers: 2 years from date of purchase
- NC-100 series of Network Controllers: 2 years from date of purchase
- RC-2 series of Reader Controllers: 2 years from date of purchase
- IOC-16 series of Input & Output Controllers: 2 years from date of purchase
- NIRC-2000 series of Network Reader Controllers: 2 years from date of purchase
- NURC-2000 series of Network Reader Controllers: 2 years from date of purchase

SafeSuite™ Keypads & Integration Gateways

- AXS series of SafeSuite™ Keypads: 2 years from date of purchase
- PC-100 series of Integration Gateways: 2 years from date of purchase

ACCESSORIES

- LIF-200 series of TCP/IP Gateways: 2 years from date of purchase
- H485-USB series of Data Converters: 2 years from date of purchase
- ELV series of Elevator Controller Expansion Units: 2 years from date of purchase
- EXITRDR series of IRC / URC Exit Reader Modules: 2 years from date of purchase
- PS Series of Power Supplies: 2 years from date of purchase

Enclosures

- ENCL series of Enclosures: 2 years from date of purchase
- R2U series of Enclosures: 2 years from date of purchase
- UNC-RACK series of Enclosures: 2 years from date of purchase

READERS & KEYPADS

- FR series of Proximity & Mifare Readers: 10 years from date of purchase
- FR series of Long Range Readers: 1 year from date of purchase
- FK Series of Proximity and Keypad Readers: 1 year from date of purchase
- SK Series of Scramble Pad Keypads: 1 year from date of purchase
- KP Series of Vandal Resistant Keypads: 1 year from date of purchase
- BFR Series of finger print Readers: 1 year from date of purchase

CARDS & TRANSMITTERS

- TR Series of Long range wireless Wiegand Transmitters: 1 year from date of purchase
- F-DC Series of Mifare Cards: 10 years from date of purchase
- F-DM Series of Mifare Cards : 1 year from date of purchase
- F-PSC Series of Proximity Cards: 10 years from date of purchase
- F-PSI Series of Proximity Cards: 1 year from date of purchase
- FC-PSM Series of Proximity Cards : 1 year from date of purchase
- F-PSK Series of Proximity Cards: 10 years from date of purchase
- F-PW Series of Proximity Cards: 1 year from date of purchase

APPENDIX A

Cont'd:

Limited Warranty Periods for RBH manufactured products

DIGITAL VIDEO RECORDERS

- RBH-EOD1-SERIES of DVRs: 2 years from date of purchase
- RBH-EHD1-SERIES of DVRs: 2 years from date of purchase

ALL OTHER NON-LISTED RBH MANUFACTURED PRODUCTS

- All other RBH manufactured products that are not listed above: 1 year from date of purchase unless otherwise specified

APPENDIX B:

Related Original Suppliers for 3rd Party Products Supplied by RBH /or RBH Affiliates and/or RBH Subsidiaries

AWID

- Applied Wireless ID (AWID)

WEB SITE: www.awid.com

HID CORPORATION

- HID Global (HID)

WEB SITE: www.hidglobal.com

ULTRA MAGICARD

- ULTRA MAGICARD (MAGICARD)

WEB SITE: www.ultramagicard.com

ALL OTHER BRANDS

- Please contact your local RBH representative for details.