

### CONTACT INFORMATION

#### Corporate Office

139 Victor Street  
St. Louis, Missouri 63104  
800-325-9995 (Sales and Service)  
800-255-3590 (Main Office)  
314-772-4400 (Local Main Office)  
800-782-0149 (Fax)  
314-772-0744 (Local Fax)  
[webmaster@hagerco.com](mailto:webmaster@hagerco.com)  
[www.hagerco.com](http://www.hagerco.com)

#### Montgomery Plant

150 Folmar Parkway  
Montgomery, AL 36105  
334-284-4700 (Main Phone)

#### Montgomery Distribution Center

200 County Court Lane  
Montgomery, AL 36105  
334-288-0432 (Main Phone)

#### Southwest Office

17316 Edwards Road, Suite B105  
Cerritos, CA 90703.  
855-557-0010 (Main Phone)

#### Canada Office

P.O. Box 124  
Kitchener, Ontario N2G 3W9  
800-255-3590 (Main Phone)  
800-552-1926 (Main Fax)

### A CLEANER, GREENER PRICE BOOK

#### Our Printer

uses sophisticated ink-mixing technology that reduces VOCs and reduces ink waste to less than one percent. They consistently recycle, reuse, and reduce both paper and ink consumption.

#### Our Inks

are soy-based, reducing harmful VOCs and preventing harmful chemicals from entering the wastewater system.

#### Our Company

is concerned about how our company and products affect the environment. As a result, we've taken steps to minimize our impact—and we're continually reviewing ways to do more. Throughout the production of this Price Book, we made every effort to recycle and use both sides of the paper.



## General Information

---

### TERMS AND CONDITIONS

#### General

Prices indicated will be in effect from the date on the cover and are subject to change without notice. If, under any law now or hereafter passed, the seller is required to pay a tax on sales or an excise tax, the amount of these taxes will be added to the invoice value. We shall not be responsible for any loss or damage resulting from delay in filling orders caused by fire, flood, strikes, differences with workmen, government regulations, accidents, transportation delays, shortages of materials, or other causes beyond our control. Should raw material prices rise substantially, it may become necessary to add a surcharge by material type at the time of shipment. Orders are processed in order of receipt, but lead times will vary in relation to production specifications. Errors or omissions in published prices are subject to correction.

#### Payments

Accounts are net cash 30 days, or 1% for cash if paid within 15 days following the date of invoice. Accounts unpaid at expiration of 60 days from the date of invoice will be subject to a late payment charge of 1-1/2% per month of the total balance. Also, accounts unpaid after 60 days will be subject to C.O.D. shipments. Accounts unpaid after 90 days will be placed for collection. All collection charges, attorney fees, and court costs will be added to the amount due. An NSF (insufficient fund) check fee in the amount of \$30.00 will be added to the account.

#### Minimum Order Charges

Orders with a net value of less than \$50.00 will be invoiced at \$50.00.

#### Minimum Annual Purchase Requirement

A minimum annual amount of \$15,000.00 is required to maintain open account status with Hager Companies.

#### Packaging

- A charge of \$50.00 net will be made when requested to itemize and special package in accordance with such schedules.
- A charge of \$25.00 net will be made when requested to make changes on itemized jobs after the orders have been processed.
- A charge of \$15.60 net for crating certain products will be added to invoices at time of shipment.

#### Quick Ship

The items throughout this price book that have prices in **bold and red** are items included in the Hager Quick Ship Program - they will ship in three days or less. When ordering these products, please visit [www.hagerco.com](http://www.hagerco.com) and click on 'Quick Ship' in the footer. You will be prompted to log in with your My Hager account name and password and then you may begin ordering.

#### Shipments and Freight Charges

All shipments are F.O.B. Point of Origin. Freight prepaid on shipments having a value of \$2,000.00 net or more, route of our selection. Less than \$2,000.00 net shipped prepay and add. Shipments by Express, Air Freight, or United Parcel Service are F.O.B. Point of Origin, without any freight allowance. Any request for shipments not falling under these guidelines may be subject to a handling charge. Hager will not provide consignee or third party freight billing.

There will be a \$25.00 net charge for furnishing proof of delivery receipt. This charge will be canceled if delivery was not made. Proof of delivery may be obtained by visiting [www.hagerco.com](http://www.hagerco.com) and establishing an account with "My Hager." Due to size limitations by certain carriers, some orders may require LTL shipment.

Please note that for next day air shipments, written consent with an authorized signature must be sent via fax or e-mail to Hager Companies before an order will be released for overnight delivery. Next day air requests must be received prior to 1:00 p.m. CDT.



### Cancellations and Make-to-Order Items

Orders for non-stock goods, accepted by Hager, are non-cancelable except with prior written consent, and then subject to a service charge based on the manufacturing expenses incurred. Under no circumstances will non-stock, make-to-order or discontinued product be accepted for return unless it is due to a Hager error.

### Return Goods Policy

No credit will be issued for returned goods unless such return is authorized by our St. Louis office. There will be a minimum 35% handling and restocking charge invoked in connection with the return. Freight terms will be specified on return goods authorization forms. Return goods must be in saleable condition or no credit will be issued and goods will be destroyed. No goods will be accepted for return after 6 months. No return goods authorization will be issued for less than \$25.00.

### Warranty Returns

A credit in the amount of the original purchase order will be issued after the returned product is inspected and the defect is found to be valid.

### Inspection and Delivery

Customer will inspect all product deliveries immediately upon receipt. Hager will assume acceptance of delivered product if not notified within 5 days of receipt of product.

### Claims

All claims should be submitted to Hager as follows:

- All claims for pricing adjustments must be submitted within 30 days of invoice date
- All claims for order quantity discrepancies must be submitted within 5 days
- All claims for damaged material prior to acceptance by customer must be submitted within 5 days

### Limited Warranty

Subject to the limitations of liability set forth below, Hager Companies (the "Company") warrants to purchasers that the products which the Company sells under the "Hager" trademark or trade name are free from defects in workmanship and materials under normal use and regular service and maintenance from date of delivery.

This is the sole and exclusive warranty given by the company with respect to the products and is in lieu of any and all other warranties, express or implied, arising by operation of law or otherwise. All implied warranties, including but not limited to the warranties of merchantability, non-infringement and fitness for a particular purpose, are hereby excluded.

This warranty does not cover defects or damage arising from improper installation, incorrect application, lack of or improper maintenance, improper storage, shipping and handling, excessive wear and tear, misuse, abuse, accident, unauthorized service, or use with unauthorized products or parts.

The sole and exclusive liability of the Company under this warranty or otherwise, shall be limited to the repair or replacement of any product or component part which shall prove defective to the original purchaser from the Company. The Company will not pay for the costs or repair performed other than in accordance with this warranty. The company shall not be liable for damages caused by delay in performance and in no event, regardless of the form of the claim or cause of action (whether based on contract, infringement, negligence, strict liability, other tort or otherwise), shall the company's liability to purchaser and/or its customers exceed the price paid by purchaser for the specific products giving rise to the claim or cause of action. Purchaser agrees that in no event shall the company's liability to purchaser and/or its customers extend to include incidental, consequential or punitive damages resulting from use of these products, or arising out of any breach of this warranty. The term "consequential damages" shall include, but not limited to, loss of anticipated profits, business interruption, loss of use or revenue, cost of capital or loss or damage to property or equipment. The foregoing limitations and exclusions are intended to be effective



## **General Information**

---

to the maximum extent permitted by law. This warranty is governed by the law of the State of Missouri without regard to its conflicts of law principles. The company and purchaser agree that the United Nations Convention on Contracts for the International Sale of Goods and the United Nations Convention on the Limitation Period in the International Sale of Goods shall not apply to sales of the products covered by this warranty.

Written notice of a product believed to be defective as covered by this warranty should be sent to Hager Companies, 139 Victor Street, St. Louis, Missouri 63104 within 30 days from the discovery of the alleged defects, and should include the purchaser's name and address, identification of the product, and brief description of the defect. Upon receipt of such notice, the Company will inform the purchaser where to ship such product, shipping charges prepaid, for examination. In the event such examination reveals a defect covered by this warranty, the Company will, at its own option, repair or replace the product, and return it or the replacement to the purchaser, with charge only for transportation.

### **Full Line Distributor Program**

Please note that the terms of your Full Line Distributor Program override any terms found in this price book. If you are not active in our Full Line Distributor Program and would like to take advantage of the many benefits, please contact your Hager Sales Representative today.

## **CODES AND ILLUSTRATIONS**

### **Units of Measure**

- EACH Item in a box either with or without screws.
- PACK Items poly bagged (1 or more) per bag.
- PAIR Items (1 or more) pair per box.
- SET Items (1 or more) sets per box.

### **Illustrations**

Pictures shown in this Price Book are for general product information only and are not meant to be used as templates. Contact Hager Companies Sales and Service for final product identification for installation, or go to [www.hagerco.com](http://www.hagerco.com) to download templates or installation instructions.

### **Packaging**

The following codes have been established to provide clarification of packaging methods. The basic code letter(s) are shown in parenthesis in the unit column of each page. The letter designation refers to the standard Hager Pack.

Hager Companies reserves the right to change the packaging methods when deemed necessary and to increase or decrease quantities to make full case quantities on a specific item.

B = Boxed

PB = Poly Bag

BLK = Bulk Pack

SET = Set



### DISCOUNTS

**Customer Number** \_\_\_\_\_

**Architectural Hinges** \_\_\_\_\_

**Residential Hinges** \_\_\_\_\_

**Roton Continuous Geared Hinges** \_\_\_\_\_

**Stainless Steel Continuous Hinges** \_\_\_\_\_

**Trim & Auxiliary** \_\_\_\_\_

**Thresholds & Weatherstripping** \_\_\_\_\_

**Sliding Door Hardware** \_\_\_\_\_

**Locks** \_\_\_\_\_

**Door Closers** \_\_\_\_\_

**Exit Devices** \_\_\_\_\_

**Electrified Products** \_\_\_\_\_

**Notes**  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

