



A Detex Company



CERTIFICATE OF WARRANTY FORM

The DSI Product you have purchased is warranted to be free of defects in material and workmanship when properly installed, used, and maintained according to instructions. DSI will, for a period of one (1) year for Door Management Products, three (3) years for Optical Turnstiles, or four (4) years with commissioning of optical turnstiles, from date of shipment, repair or replace any part, which upon our examination, prove to be defective under normal use. **DSI SHALL NOT BE LIABLE FOR ANY DIRECT, INCIDENTAL, CONSEQUENTIAL LOSS, OR DAMAGE ARISING OUT OF THE FAILURE OF THIS DEVICE.**

The purchaser shall **inspect the goods** upon receipt to determine that they are free of any defects or deficiencies. If the purchaser is not satisfied with the validity of the goods delivered, Designed Security, Inc. is to be advised immediately. Claims on defective products do not apply to products that have been subject to misuse (including static discharge), neglect, accident, modification, or products that have been soldered or altered. The issuing of credit or replacement of goods deemed defective is Designed Security, Inc.'s sole obligation, and in no event shall Designed Security, Inc.'s liability exceed the purchaser's original price.

In no event will Designed Security, Inc. be **liable** for lost profits, lost production, consequential or incidental damages arising out of, or relating to any alleged or actual breach of warranty, negligence, strict liability in tort, delay in shipment, innocent or negligent misrepresentation, omission, or otherwise.

For replacement or refund, the defective products must be returned within ninety (90) days of the invoice date, accompanied by a copy of the invoice, and a Return Merchandise Authorization number (RMA) obtained from Designed Security, Inc. Goods returned without an RMA will be refused. If advanced replacement is necessary, a **Purchase Order is required**. If no problem is found with the unit in question, it will be returned and both the original and the **advanced replacement invoices will become due for payment**. Any product returned as a result of customer error must be returned within ninety (90) days of the invoice date and is subject to a restocking fee of twenty percent (20%). The product must be unused and the customer will pay the shipping fees to return the product.

All Shipments are FOB destination. Merchandise damaged while in transit shall be returned to Designed Security, Inc. for evaluation and repair. Designed Security, Inc will file claims for loss or damaged goods.

Designed Security, Inc. reserves the right to make **product enhancement changes** without prior announcement.

Mark Crandall, Operations Manager

Date